DIGITAL LETTER OF AUTHORIZATION

Rapid, Trusted, Automated Authorization System

Connect to partners faster and more efficiently with enhanced security

Easily facilitate your connection opportunities

Manual Letter of Authorization (LOA) creation can slow down communication between partners and cause misinterpretation issues. Digital LOA secures assets for desired connection, verifies data, and simplifies communication between peers.

Benefits

Reduction of data errors and busy port issues
Data provided in Digital LOA is verified by Equinix and provides direct allocation of customer's assets.

GUI and API-based communication
LOA can be created faster and more efficiently.

Seamless management of LOAs
LOAs can be viewed and managed via the LOA manager

Fully automated communication between peers
LOA is sent automatically to ordering counterparty.

No changes to order process for A-side customer (ordering counterparty)
LOAs can be used in cross connect ordering the same way it is used today.

Port reservation on LOA creation
LOAs during its creation reserves ports on assets used in process. That gives you certainty that your partner will easily create order based on LOA

Security
LOA gives you assurance of security. Only eligible A-side customers will be able to use in in cross connect ordering

Use Cases

LOA Creation
Process leverages GUI-based form or API communication, with automatic PDF generation compatible with Equinix naming convention of physical assets in IBXs

Resend message
On-demand communication with ordering counterparty

Change receiver's e-mail
On-demand communication to update order counterparty with receiver e-mail change

2-step authorization process
After addition of unrecognized partner full authorization will take place. Process is easy, based on email communication and ECP authorization.

Automatic expiration
When expiration date will be exceeded DILOA will change its status into Expired which will free up the ports. This means better management of the assets

Cancellation
When LOA is ready for use it can be cancelled by its creator. It will free up the ports

Questions? Equinix.com/Contact-Us